

TLIF008 - Apply Safety Critical Communications in the Rail Environment

Course Overview

This course must be completed as part of the registration process for all Level 1 and Level 2 Protection Officers. The completion of this course is also a legal requirement to work as a protection officer on the Sydney Trains network.

The course is designed to equip rail safety workers with the skills and knowledge to apply effective safety critical communications, as well as best practice for general communications, in the rail environment.

Safety critical communications is any communication that, if not delivered or not delivered accurately or promptly, could result in death, serious injury or incur significant damage to property, infrastructure or the environment.

Course participants will learn how to accurately communicate, provide timely and accurate rail operational information, and respond to unplanned situations or events appropriately.

Duration

1 Day

Target

This course is for rail safety workers who are required to identify and respond to operational information as part of their job role.

Learning Outcomes

1. Provide timely and accurate operational information and coordination
2. Communicate accurate operational information
3. Issue and coordinate rail operations information
4. Respond to unplanned situation

Assessment

Assessment is a combination of written questions/answers and practical demonstrations.

Entry Requirements

- Participants must be a Level 1 Protection Officer to participate in this course.
- As this course contains safety critical information, participants must have the ability to read, write and understand English.
- Participants must wear enclosed shoes.

On Completion

Participants will be issued with a nationally accredited Statement of TLIF0008 - Apply Safety Critical Communications in the Rail Environment.